HOME HEALTH | ACCREDITATION CROSSWALK

CHAP Cross-Reference Guide

CHAP Home Health Standards of Excellence → Policy & Procedure Manual

Standards version v.5.2.0 - Effective March 23, 2026 - 160 standards in 11 Key Performance Areas

Regulatory basis: Medicare Home Health Conditions of Participation, 42 CFR Part 484

THIS GUIDE INCLUDES

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- **CQI - Continuous Quality Improvement**
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- **EP - Emergency Preparedness**
- **LG - Leadership and Governance**
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HOW TO USE THIS GUIDE

This guide links each standard in the CHAP Home Health Standards of Excellence (v.5.2.0, effective March 23, 2026) to the policies in the agency's Home Health Policy & Procedure Manual that address it. Use it to prepare for a CHAP survey, to answer a surveyor's request for a policy, and to confirm that each standard is covered.

CHAP is the standard number. **Standard topic** is a short summary of what the standard covers, with the related Medicare Condition of Participation (42 CFR Part 484) citation. It is not the standard's official wording; always read the full standard and its evidence guidelines in the current CHAP manual.

Manual policy lists the policy number and title as they appear in the manual's Table of Contents, with the most relevant policy first. **Page** is the manual page number. Policy numbers and page numbers match the current edition of the manual; if pages are added or removed, use the policy number to find the policy.

The manual is written for all accrediting bodies, so it does not quote CHAP standard numbers. Agency-specific documents that CHAP also reviews (for example, the emergency preparedness plan, the annual budget, the QAPI program data, governing body minutes and personnel files) are kept by the agency and are not part of the manual.

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		C-60	Policy and Procedure for Communicating Information to Persons with Sensory Impairments	318
PCC.2	Required patient rights including respect, abuse protection, care participation, billing notices, and hotlines 42 CFR 484.50(b)(1); 484.50(c)(1)–(12)	**C-53**	Bill of Rights Statement	311
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LEADERSHIP AND GOVERNANCE (LG)

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M-63	Administrator	1100	LG.7, LG.9, LG.10
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N-31	Confirmation and Acceptance of Physician Orders	1161	CDT.5, CDT.6, CDT.7
O-79	Accepted Medical Term Abbreviations	1246	IM.10
O-83	Official "Do Not Use" List - Dangerous Abbreviations and Dose Designations	1250	IM.10
O-234	Storage of Solutions Left in the Home and Stored in the Agency	1401	IPC.9
O-268	Waived Testing	1435	LG.4

*** Proof of accreditation information given to patients:** if a surveyor asks for evidence that patients received the accrediting organization's information and contact, show the label with this information on the back cover page of the Admission Package and in the Welcome Notice.